



Autologic announces the release of AssistConnect

May 17, 2017 **Rebecca Chaplin** 48 Views



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PROFILE

AUTOLOGIC Diagnostics, a worldwide provider of the first cloud-based, vehicle-connected aftermarket automotive diagnostic solution, has announced the release of its new solution, AssistConnect.

AssistConnect is a revolutionary and centralised web-based system that provides automotive repair shops and technicians direct access to the latest approved, licensed vehicle manufacturer data immediately via Autologic's secure cloud server. Customers can access the cloud server through their AssistPlusScan tool device.

AssistConnect is the only service that provides instantaneous access to multiple vehicle manufacturers' licensed data without requiring multiple downloads. With AssistConnect, there is no longer a need to perform software or data updates or upgrades. Since AssistConnect is cloud-based, Autologic automatically manages the update process so that customers are always assured they have the most up-to-date data with this service.

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AssistConnect from Autologic Diagnostics



Additionally, connecting to the cloud provides direct connection to the Autologic Fault2Fix team of nearly 100 master technicians. Similar to all other Autologic solutions, users of AssistConnect gain direct access to the Company's award-winning Fault2Fix team of master technicians via a dedicated live support website, mobile app or phone line.

AssistConnect uses Autologic's Communication Interface (ACI), allowing customers to connect the vehicles on which they are working directly to Autologic's cloud solution. Data is stored in the centralised Autologic Dynamic eXchange (ADX) database, which provides instantaneous, multi-user access to services and solutions that can be shared in real-time. This dynamically enables the movement of work across teams as well as easy management of myriad resources in the workshop repair realm. Once the virtual, dealer-trained master technician expertise from Autologic is accessed and applied to repairs as needed, the shop can fix vehicles properly and efficiently, thereby reaping a very high fix rate.

'AssistConnect is yet another powerful way Autologic demonstrates its capabilities in bringing a complete fault-to-fix solution to the global marketplace. We are once again staying ahead with our advancements by further leveraging the benefits of the cloud to streamline automotive diagnostics and repairs cost-effectively, through our newest solution,' explained Jeremy Fry, Autologic chief executive officer.

'This novel, cloud-based approach to automotive diagnostics and repairs allows for the processing of diagnostic data faster than any offline tool. Since AssistConnect renders vehicle manufacturer data into an accurate, actionable diagnosis, it affords users the information necessary for servicing, maintaining and fixing vehicles more proficiently and safely. AssistConnect complements our suite of diagnostic solution options, including our AssistPlus, our diagnostic device, and the flexible AssistFix programme, offering the easy purchase of access to our Fault2Fix team. Customers can now find faults faster, repair vehicles even more quickly while improving productivity and efficiency in their shops.'

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